



Pierce County Council

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Pierce County Council Health and Human Services Committee

Jani Hitchen, Chair
Marty Campbell, Vice Chair
Ryan Mello, Member
Amy Cruver, Member
Paul Herrera, Member

MEETING AGENDA August 15, 2023 – 9:30 a.m.

1. Call to Order
2. Roll Call
3. Approval of Agenda
4. Approval of Minutes: July 18, 2023
5. [Proposal No. R2023-122](#), A Resolution of the Pierce County Council Approving the Human Services Department and Behavioral Health Advisory Board's 2024-2025 Funding Recommendations for the Behavioral Health and Therapeutic Courts Fund and Liquor Tax.

Sponsored by: Councilmembers Jani Hitchen, Marty Campbell, and Ryan Mello
Council contact person: LeighBeth Merrick
Department contact persons: Human Services – Margo Burnison
Date of final Council hearing: August 22, 2023
6. Alternative and Crisis Response Update
Presenters: Sheriff's Department – Lauren Wallin, Chief of Contract Services;
and MultiCare – Silvia Riley, Dane Christensen, and Chantel Quintero
7. Other Business
8. Adjournment

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**MINUTES
PIERCE COUNTY COUNCIL
HEALTH AND HUMAN SERVICES COMMITTEE MEETING
July 18, 2023**

(Note: These minutes are not verbatim. Video recordings are available at <http://wa-piercecountytv.civicplus.com/index.aspx?NID=100>. Audio recordings are available upon request.)

1. **Call to Order:** The Health and Human Services Committee meeting was called to order at 9:31 a.m. by Chair Hitchen in the Council Chambers, County-City Building, 930 Tacoma Avenue S., Room 1045, Tacoma, Washington.

2. **Roll Call:** Brenna Price, Assistant Clerk, called the roll.

Committee Members present: Jani Hitchen, Chair; Marty Campbell, Vice Chair; Ryan Mello, Amy Cruver, and Paul Herrera, Members.

Councilmembers also present: Robyn Denson

3. **Approval of Agenda:** Without objection, the agenda was approved as presented.
4. **Approval of Minutes:** Without objection, the minutes of the June 6, 2023, and June 20, 2023, Health and Human Services Committee meetings were approved as presented.
5. **Update on Human Services' Puget Sound Taxpayer Accountability Act, Behavioral Health Tax, Housing, Homelessness, and Youth Violence Prevention Grant Programs**
LeighBeth Merrick, Policy Analyst, introduced the presentations. (Copies of the presentations are contained in the meeting file.)
 - a. Summary of each Program's Allocation Process: Director Heather Moss, Human Services, presented a PowerPoint titled "Human Services Grant Programs" and responded to questions from members.
 - b. Report on each Program's Outcomes and Expenditures to Date: Director Moss continued her presentation.
 - c. Report from Grant Recipients about their Experiences with the Funding
 - i. Puget Sound Taxpayer Accountability Act Grant Recipient: Kate Ginn, Chief Operating Officer, First Five Fundamentals, presented a PowerPoint titled "First 5 Fundamentals" and responded to questions from members.
 - ii. Behavioral Health Tax Grant Recipient: Laura O'Rourke, Executive Director, Behavior Bridges, presented a PowerPoint titled "Preventing Behavioral Health Crises for Autism and Developmental Disabilities" and responded to questions from members.
 - iii. Housing Grant Recipient: Maureen Fife, Executive Director, Tacoma Pierce County Habitat for Humanity, presented a PowerPoint titled "Providing affordable housing solutions in Pierce County since 1985" and responded to questions from members.
 - iv. Homelessness Grant Recipient: Jason Scales, Executive Director, LASA, presented a PowerPoint titled "Pierce County Homeless Housing Programs (HHP) RFP" and responded to questions from members.
 - v. Youth Violence Prevention Grant Recipient: Shannon Shea, Executive Director, Tacoma Boat Builders, presented a PowerPoint titled "Tacoma Community Boat Builders 5 Years of Progress" and responded to questions from members.

6. **Other Business** – Merrick briefed the committee on upcoming agenda items.

7. **Adjournment:** There being no further business, the meeting adjourned at 11:55 a.m.

Approved:

Jani Hitchen, Chair

Date

Attest:

Brenna Price
Assistant Clerk



AGENDA ITEM STAFF REPORT

TO: Health and Human Services Committee
SPONSOR: Councilmembers Ryan Mello, Marty Campbell, and Jani Hitchen
COU STAFF: LeighBeth Merrick, Policy Analyst
DATE: August 8, 2023
ITEM: **Proposal No. R2023-122** – Approving 2024-2025 Funding Recommendations for the Behavioral Health and Therapeutic Courts Fund and Liquor Tax.

BRIEF SUMMARY:

- Approves \$29,476,250 in expenditures from the Behavioral Health and Therapeutic Courts Fund as recommended by the Behavioral Health Advisory Board and the Human Services Department.
- Approves \$522,000 in expenditures from County liquor tax revenue as recommended by the Behavioral Health Advisory Board and the Human Services Department.

BACKGROUND:

County Liquor Tax. The state assesses various taxes on liquor. The revenue generated from some of these taxes is shared with local governments. Two of the liquor taxes that are shared with local governments are the: 1) 15 percent sales tax that is assessed on sales of liquor to consumers; and 2) 10 percent sales tax that is assessed on sales of liquor to restaurants. Thirty-five percent of the revenue generated from these two taxes must be deposited into the liquor excise tax fund. Funds deposited into the liquor excise tax fund are distributed as follows:

- \$10 million is annually transferred to the state general fund;
- 20 percent is distributed to eligible counties by population with a portion set-aside for the Municipal Research Center; and
- 80 percent is distributed to eligible cities and towns by population.

Under RCW 71.24.55, counties are required to devote at least two percent of its share of liquor taxes to substance use disorder programs licensed or certified by the Department of Health. As of August 10, 2023, the county received a little over \$2M in liquor tax revenue during the 2022-2023 biennium.

Behavioral Health and Therapeutic Courts Fund. In December 2020, the Council approved Ordinance No. 2020-183s which imposed a new .1 percent sales and use tax for behavioral health services and established the Behavioral Health and Therapeutic Courts Fund (Fund). The money collected from the tax is deposited into the Fund and must be spent on uses that are consistent with the Behavioral Health Improvement Plan (BHIP).

The BHIP is a six-year plan for improving behavioral health outcomes in Pierce County and is created by the Behavioral Health Advisory Board (BHAB). In 2021, the Council adopted the current BHIP via Ordinance No. 2021-119.

During the 2022-2023 biennium, the Council authorized nearly \$23.6 million in expenditures from the Fund for 31 programs through Resolution Nos. R2022-76 and R2023-13s.

2024-2025 Funding Recommendations. In March 2023, the Human Services Department released a request for proposals (RFP) for 2024-2025 funding from two funding sources: (1) The Fund; and (2) County liquor tax revenue. The RFP estimated approximately \$28 million in available funding to address targets identified in the BHIP including: rural behavioral health, behavioral health workforce, community education, prevention and early intervention, outpatient and community-based services, crisis and inpatient services, services for the justice involved, and behavioral health housing supports. In response to the RFP, the Human Services Department received 60 proposals requesting over \$63 million in total funding.

The BHAB and Human Services Department recommended awarding \$29,998,250 to 28 programs for the 24-month period from January 1, 2024, through December 31, 2025. \$29,476,250 of the awards come from the Fund and \$522,000 of the awards come from the County liquor tax revenue. Nineteen of the programs recommended for funding were funded by the Fund during the 2022-2023 biennium.

SUMMARY:

\$29,476,250 in expenditures from the Behavioral Health and Therapeutic Courts Fund are approved, as recommended by the Human Services Department and BHAB. \$522,000 in expenditures from County liquor tax are approved, as recommended by the Human Services Department and BHAB.

PUBLIC PROCESS TIMELINE:

- August 15, 2023 – Public hearing in Health and Human Services Committee
- August 22, 2023 – Public hearing and final consideration at Council

FISCAL IMPACT:

- This proposal will have a de-minimis fiscal impact.

EQUITY NOTE:

- Available.

Equity Note

Introduction

Name

LeighBeth Merrick

Email

leighbeth.merrick@piercecountywa.gov

Is this a proposed ordinance or resolution?

Resolution

Electronic Data Sheet (EDS) ID Number (for internal use only):

35943

Is this resolution appointing or reappointing a person to a board or commission?

No

Describe the proposed action, policy, or decision.

Approves the Human Services Department and the Behavioral Health Advisory Board's 2024-2025 funding recommendations for the Behavioral Health & Therapeutic Courts Fund.

Is this proposal in response to a statutory requirement?

Yes, County resolution or ordinance

Provide a link to the statutory requirement.

<https://pierce.county.codes/PCC/4.48.020>

Describe the intended outcome(s) of this proposal.

Programs funded from the tax aim to address the funding targets identified in the 2021 Behavioral Health Improvement Plan:

- Community Education
- Prevention and Early Intervention
- Outpatient and Community-Based Services
- Crisis and Inpatient Services
- Services for the Justice-Involved
- Housing Supports for those with Behavioral Health Needs
- Rural Health Services
- Behavioral Health Services for Underserved Populations
- Programs Addressing the Behavioral Health Workforce Shortage

Are there other similar or complementary services already provided to the population(s) impacted?

None

Development

Select the equity opportunity area(s) addressed by the proposal.

Accessibility: The ability to access resources required and desired for daily life and participation in society

Livability: A community that is clean, safe, healthy, and affordable

Economy: A prosperous community with a skilled workforce and opportunities for job creation, employment, and business development

Education: The provision of the culturally appropriate resources and opportunities necessary to achieve academic, professional, and social potential

Select what data informed your policy development:

Data

Stakeholder Feedback

What data were used to inform the development of this proposal?

Service or Program Provider
Client or Customer Data
Demographic
Expenditure or Revenue
Geography

How were stakeholders engaged in the development of this proposal?

	Collaborated (e.g., create a partnership to work with the County in developing the proposal)	Consulted (e.g., gather information and ask for advice to inform the proposal)	Informed (e.g., Engagement limited to mandatory requirements)	Not included/applicable
Community Based Organizations (e.g., advocacy groups, non-profit agencies)			X	
Private Sector (e.g., business community, development community)			X	
Government (e.g., County staff, County Executive, other government agencies)	X			
County-established Board or Community Workgroup	X			
General Public			X	
Tribal Government			X	
Other				X

Describe which groups – including communities of color – were engaged, as well as support for and concerns raised about the proposed policy or action.

The Behavioral Health Advisory Board was consulted on the RFP, evaluated the proposals and voted for the funding recommendations.

Based on data reviewed and stakeholder input, what racial or other disparities exist?

Access to behavioral health services is often based on an individual's payer whether they have private insurance or medicaid, coverage may vary. The Behavioral Health Advisory Board sub-committee extensively discussed gaps in services and populations. To address this, they utilized a large rubric to track programs across priority arear(s) and special populations served. In addition, the Behavioral Health Advisory Board sub-committee discussed applicants by size (small organizations vs large corporate entities) to ensure they recommended a mix of community providers.

Based on data reviewed, stakeholder input, and alternative options considered, how does proposal most effectively improve equitable outcomes in Pierce County?

Programs funded by this tax must use the funds to cover services that aren't already covered by insurance or Medicaid to help improve access to behavioral health services.

What unintended consequences could result from implementation of the proposal?

No unintended consequences are foreseen.

Target Population

Is this policy targeting a subset of Pierce County residents?

No

Monitoring

Do you have a plan for monitoring impacts?

Yes

How do you plan to monitor impacts?

All contracted programs are required to report specified outcomes to the Human Services Department. Additionally, the Performance Audit committee is required to biennially evaluate the efficiency and effectiveness of selected services and programs receiving funding from the tax. In calendar year 2026, the Performance Audit Committee is required to conduct

a comprehensive assessment of all services and programs receiving funding from the tax.

Additional Considerations

Provide additional comments and/or considerations.

Disclaimer

Disclaimer:

This document was prepared by County staff and is not part of the legislation nor does it constitute a statement of legislative intent. The legislation should be consulted for details.

Sponsored by: Councilmembers Ryan Mello, Marty Campbell, and Jani Hitchen
Requested by: County Council

RESOLUTION NO. R2023-122

A Resolution of the Pierce County Council Approving the Human Services Department and Behavioral Health Advisory Board's 2024-2025 Funding Recommendations for the Behavioral Health and Therapeutic Courts Fund and Liquor Tax.

Whereas, the Pierce County Council adopted Ordinance No. 2020-138s, levying a 1/10th of 1 percent additional sales and use tax for behavioral health and therapeutic courts and established the Behavioral Health and Therapeutic Courts Fund; and

Whereas, the Pierce County Council adopted a Behavioral Health Improvement Plan through passage of Ordinance No. 2021-119; and

Whereas, the Behavioral Health Improvement Plan "is intended to serve as an adopted policy document that guides County decisions related to behavioral health system improvements, with a particular emphasis on effective use of County-directed behavioral health spending; and

Whereas, the Behavioral Health Advisory Board was established through Ordinance No. 2020-138s and is comprised of eleven voting members who are tasked with serving in an advisory capacity to assist the County with meeting the goals identified in the Behavioral Health Improvement Plan; and

Whereas, the Human Services Department, in consultation with the Behavioral Health Advisory Board, allocated over \$23 million in funding from the Behavioral Health and Therapeutic Courts Fund to various behavioral health programs throughout the county during the 2022-2023 biennium; and

Whereas, in March 2023, the Human Services Department released the request for proposals (RFP) for the 2024-2025 funding from Behavioral Health and Therapeutic Courts Fund and County Liquor Tax with approximately \$28 million available to address targets identified in the 2021 Behavioral Health Improvement Plan including: rural behavioral health, behavioral health workforce, community education, prevention and early intervention, outpatient and community-based services, crisis and inpatient services, services for the justice involved, and behavioral health housing supports; and



1 **Whereas**, in response to the RFP, the Human Services Department received 60
2 proposals requesting over \$63 million in total funding; and
3

4 **Whereas**, the Human Services Department, in consultation with the Behavioral
5 Health Advisory Board, have submitted their funding recommendations which amount to
6 \$29,998,250 for the 24-month period from January 1, 2024, through December 31, 2025,
7 for the Council approval; **Now Therefore**,
8

9 **BE IT RESOLVED by the Council of Pierce County:**
10

11 Section 1. The Pierce County Council hereby approves expenditures of the
12 Behavioral Health and Therapeutic Courts Fund as recommended by the Human
13 Services Department, in consultation with the Behavioral Health Advisory Board, which
14 is attached hereto as Exhibit A and incorporated herein by reference.
15

16
17 **ADOPTED this _____ day of _____, 2023.**
18

19 ATTEST:
20

21 **PIERCE COUNTY COUNCIL**
22 Pierce County, Washington
23

24 _____
25 **Denise D. Johnson**
26 Clerk to the Council
27

Ryan N. Mello
Council Chair



Pierce County Behavioral Health & Therapeutic Courts and Liquor Tax Funding Recommendations 2024 - 2025



Heather Moss

Pierce County Human Services Behavioral Health Division

The Pierce County Human Services Behavioral Health Division received 60 proposals to fund substance use disorder and mental health treatment programs. The RFP for these proposals included funding from two taxes—one for either substance use disorder (SUD) and/or mental health treatment and services and another for SUD treatment only.

- Behavioral Health & Therapeutic Courts Tax (SUD or MH): Consistent with RCW 82.14.460, revenue from this tax may be used to fund mental health, substance use disorder, and therapeutic court treatment programs and services. Programs and services include, but are not limited to treatment services, case management, transportation, and housing that are a component of a coordinated substance use disorder or mental health treatment program or service.
- Liquor Tax (SUD only): Consistent with RCW 71.24.555, revenue from this tax may be used to fund substance use disorder treatment provided by agencies licensed by the Department of Health.

The Behavioral Health Advisory Board (BHAB) funding recommendations amount to \$29,998,250 for the 24-month period from January 1, 2024 through December 31, 2025. Programs must address the funding targets identified in the Behavioral Health Improvement Plan:

- Community Education
- Prevention and Early Intervention
- Outpatient and Community-Based Services
- Crisis and Inpatient Services
- Services for the Justice-Involved
- Housing Supports for those with Behavioral Health Needs
- Rural Health Services
- Behavioral Health Services for Underserved Populations
- Programs Addressing the Behavioral Health Workforce Shortage

Organization / Program	Funding	# Proposed to Serve (subject to negotiations)	Program Description & Priority Area(s) / Targets	City/Address of Organization and Project Locations
Pierce County Sheriff's Department*** Pierce County Co-Responder Program	\$3,780,000	3,200 individuals Provides 8 Designated Crisis Responders	The Pierce County Co-Responder Program embeds mental health professions with law enforcement when responding directly to 911 calls for individuals experiencing a behavioral health crisis. The program is staffed by Designated Crisis Responders (DCRs) contracted with the Sherriff's Department from MultiCare's Behavioral Health division. Funding will continue operations for the Co-Responder Program at its current staffing level. ▪ Crisis & Inpatient Services ▪ Services for Justice Involved ▪ Rural BH	Organization location: Sheriff's Parkland-Spanaway Precinct located at: 495 Shandon Wright S Parkland, WA 98444 Project location(s): The program responds to calls for service in unincorporated Pierce County as well as the smaller cities including – but not limited to – Bonney Lake, Sumner, Fircrest, Gig Harbor, Edgewood, Steilacoom, Fife, University Place, Orting, Eatonville, and Puyallup.
Comprehensive Life Resources*** School Connect	\$3,029,700	950 individuals	The School Connect Program provides outpatient behavioral health treatment and navigation services to youth in four Pierce County school districts including outreach, engagement, navigation, referral, peer services, crisis intervention, and outpatient treatment. The services are targeted at non-Medicaid youth and/or provide non-Medicaid services to Medicaid youth. ▪ Community Education Prevention and Early Intervention ▪ Rural BH ▪ Children/ Youth ▪ SUD Component	Organization location: 1305 Tacoma Ave S # 305, Tacoma, WA 98402 Project location(s): Peninsula School District, Orting School District, Puyallup School District, White River School District

BHTC TAX FUNDING RECOMMENDATIONS

Seneca Family of Agencies*** WISe, TCM, and Outpatient Services	\$3,000,000	34 individuals	Seneca will continue to provide Wraparound with Intensive Services (WISe) to youth and families in Pierce County. WISe is a team-based approach for high-risk youth and families, providing 24/7 support. Seneca began providing these services in 2021 in response to the County's need to offer comprehensive supports to multi-stressed families who are uninsured or under-insured and thus ineligible for services through Medicaid or private insurance companies. - Outpatient & Community Based Services - Crisis & Inpatient Services - Children/ Youth - Family/ Parents	Organization location: 724 South Yakima Ave Tacoma, WA 98405 Project location(s): 724 South Yakima Ave Tacoma, WA 98405 Telehealth/virtual services offered
Greater Lakes Mental Healthcare*** Jail Diversion	\$2,124,200	40 individuals	The Jail Diversion team assists individuals with mental health or substance use disorders who have committed a non-violent felony to participate in treatment and rehabilitation. Full engagement in this rigorous program can lead to lowered or dropped charges. The goals of the Jail Diversion program are to 1) assist jailed clients in transitioning into services in the community and 2) prevent individuals who are likely to require competency restoration from entering jail in the first place. - Outpatient & Community Based Services - Services for Justice Involved - SUD Component - Peer Component	Organization location: 9330 59th Ave SW Lakewood, WA 98499 Project location(s): In the community at the client's discretion and/or Tacoma office, typically coordinated at the time of release from custody. 1415 E 72nd St, Tacoma, WA 98404
WorkForce Central Pierce County Behavioral Health Consortium	\$1,989,200	Intern steepens: 200 individuals. BH Workforce Training: 150 individuals. Apprenticeships: 20	WorkForce Central will formally establish the Pierce County Behavioral Health Consortium focused on recruiting, training, and retaining a diverse and high-quality behavioral health workforce to meet the growing needs of children, youth, and adults in our region. This consortium will be modeled after several compelling sector strategies employed by local workforce boards	Organization location: 3640 South Cedar Street, Suite E, Tacoma, WA 98409 Project location(s): TBD based on those participating. Events will be

BHTC TAX FUNDING RECOMMENDATIONS

			across the country, most notably the Central Oregon Behavioral Health Consortium, and will be comprised of various provider and training organizations across Pierce County. ▪ BH Workforce	held locally at training sites & provider locations.
Mary Bridge Children's Hospital/Mary Bridge Children's Foundation*** YES Pierce County	\$1,876,000	1,125 individuals	Provides Youth Engagement Services (YES) to Pierce County school-age youth seen for a behavioral health crisis at a MultiCare emergency departments and at-risk youth in targeted school districts. The YES model reduces gaps in access, care coordination, and support services in advance of or after a behavioral health crisis. ▪ Outpatient & Community Based Services ▪ Crisis & Inpatient Services ▪ Children/ Youth ▪ Family/ Parents	Organization location: 311 South L St., First Floor Tacoma, WA 98405 Project location(s): MultiCare Health System hospital emergency departments: Good Samaritan, Allenmore, Tacoma General and the off-campus emergency departments of Bonney Lake, South Hill, and Parkland, Franklin Pierce School District, Sumner-Bonney Lake School Districts.
Valley Cities Counseling and Consultation*** The Steven A. Cohen Military Family Clinic	\$1,733,400	1,040 individuals	The Cohen Clinic at Valley Cities provides outpatient mental health treatment for post-9/11 veterans and their family members. A veteran is defined as any individual who has served in the Armed Services (including the National Guard, Reserves, and current Active-Duty Servicemembers) in any capacity, regardless of role or discharge status. ▪ Outpatient & Community Based Services ▪ Veterans ▪ Family/ Parents	Organization location: The Steven A. Cohen Military Family Clinic at Valley Cities 6103 Mt Tacoma Dr SW Lakewood, WA 98499 Project location(s): 6103 Mt Tacoma Dr SW Lakewood, WA 98499 Telehealth/virtual services offered
First 5 Fundamentals Family Connects	\$1,200,000	1,125 caregivers	Provides brief nurse support through integrated health for all families of newborns. Through a partnership with MultiCare and Virginia Mason Franciscan Health (VMFH), Family Connects Support Specialists and/or nurses meet with families in the hospital to enroll them	Organization location: 1501 Pacific Avenue, Suite 201 Tacoma, WA 98402 Project location(s):

BHTC TAX FUNDING RECOMMENDATIONS

			in the program between 24 and 48 hours after giving birth. - Community Education Prevention and Early Intervention - Children/ Youth - Family/ Parents	Tacoma General Hospital, St. Joseph Medical Center, and client's home. Telehealth/virtual services offered
Asian American Chemical Dependency Treatment Services (ACTS)*** Outreach and Community Education Program	\$1,180,000	1,180 individuals	Provides community education, prevention, early intervention, and treatment of mental health and substance use disorders to influence attitudes, beliefs, cultural misconceptions, and myths about the need for behavioral health treatment among the Asian American population in Pierce County. The Outpatient and Community-Based Services portion of the project will provide culturally relevant behavioral health services to those in the Asian American community who would not otherwise have access to these services due to a lack of insurance, Medicaid, or Medicare coverage. Additionally, the project will provide outreach and community education to schools with a focus on Asian American populations. - Community Education Prevention and Early Intervention - Outpatient & Community Based Services - BH for Other Underserved Populations (Children/ Youth) - Children/Youth - SUD Component	Organization location: 9102 Bridgeport Way SW, Lakewood, WA 98499 Project location(s): 9102 Bridgeport Way SW, Lakewood, WA 98499, various churches and community centers within Pierce County, and Steilacoom School District.
Tacoma Pierce County Health Department*** Teen MH First Aid	\$1,100,000	2,400 – 4,800 individuals	The Tacoma-Pierce County Health Department will expand teen mental health first aid training in schools and youth-serving community organizations. The project will increase the number of adults certified in teen mental health first aid. The goal is to target at least 12 of the 15 school districts in Pierce County.	Organization location: 3629 S D Street, Tacoma, WA, 98418 Project location(s): Youth serving entities in Pierce County and the following school

BHTC TAX FUNDING RECOMMENDATIONS

			- Community Education - Prevention and Early Intervention - Children/Youth	districts: Franklin-Pierce, Fife, White River, Orting, Eatonville, University Place, Sumner-Bonney Lake, and Puyallup
MultiCare BH Network/Foundation*** Alternative Response Team	\$955,000	120 individuals	In partnership with Pierce County Sheriff's Department, MultiCare's Alternative Response Team will provide support for non-emergency and non-criminal situations to connect citizens with social and behavioral health services to prevent or reduce future 911 calls. - Crisis & Inpatient Services - Services for Justice Involved - Housing Supports	Organization location: 325 E Pioneer Puyallup, WA 98372 Project location(s): Within the boundaries of Pierce County, both in-person and telehealth services depending on client need/preference.
Horses Guiding Humans Foundation*** Heal with the Herd	\$750,000	150 individuals	Provides equine assisted psychotherapy and equine assisted learning activities to encourage healing and change with the clients. The services provided include a licensed mental health professional alongside a certified equine specialist as a team to provide unmounted experiential therapy sessions. The sessions are held outside in nature with a herd of horses utilizing focused strategies. This is NOT a method of teaching "horse management," but an opportunity for clients to develop their own solutions through specific activities and learning with a herd of horses. - Outpatient & Community Based Services - Rural BH - Children/Youth - Veterans	Organization location: 26812 118th Ave E, Graham, WA 98338 Project location(s): 26812 118th Ave E, Graham, WA 98338
Behavior Bridges*** Preventing BH Crisis for Autism & DD 2.0	\$750,000	250 individuals	Supports individuals and their parents with complex behavioral and developmental needs by providing preventative care and training to the neurodiverse community (i.e., autism, ADHD, developmental disabilities, etc.). Behavior Bridges will provide evidence-based support to family members with the goal	Organization location: 15406 Meridian Avenue East, Suite 103, Puyallup, WA 98375 Project location(s):

BHTC TAX FUNDING RECOMMENDATIONS

			of reducing crisis and minimizing the need for law enforcement or emergency department utilization. - Community Education Prevention and Early Intervention - Outpatient & Community Based Services - Children/Youth - Family/Parents	15406 Meridian Avenue East, Suite 103 and 216, Puyallup, WA 98375. Some services may be delivered online via synchronous communication or in the community within Pierce County.
Tacoma Pierce County Health Department*** NFP and Black Infant Health	\$747,200	52 individuals	NFP is an intensive, voluntary home visiting program that supports low-income first-time mothers and their babies from pregnancy until the child turns two. Black Infant Health (BIH) provides culturally aligned individual home visiting and group support services to Black parents in Pierce County from pregnancy through the first year postpartum. NFP and BIH are co-delivered to all Black clients that are eligible for NFP services. - Community Education Prevention and Early Intervention - BH for Other Underserved Populations - Children/Youth - Family/Parents	Organization location: 3629 S D Street, Tacoma, WA, 98418 Project location(s): In-person at family homes or at a community location. Telehealth/virtual services offered
Comprehensive Life Resources*** Behavioral Health Shelter Program	\$730,800	80 individuals	To provide brief onsite behavioral health counseling at local emergency shelters, designated encampments, and permanent housing programs. Program staff are available for consultation and training to housing staff and can assist in care coordination for individuals needing more intensive interventions than onsite counseling. A portion of this project is a three-year research study led by the Wilson Sheehan Lab for Economic Opportunities (LEO) at Notre Dame conducted in partnership with Pierce County Human Services. This study intends to evaluate the effectiveness of embedding a behavioral health counseling intervention in shelter services versus services “as usual” where individuals are referred to community behavioral health agencies.	Organization location: 1305 Tacoma Ave S # 305, Tacoma, WA 98402 Project location(s): Selected shelter locations within Pierce County, encampments, and client homes.

BHTC TAX FUNDING RECOMMENDATIONS

			- Outpatient & Community Based Services - Housing Supports - SUD Component - Peer Component	
Pierce County Alliance*** Misdemeanor Mental Health Court	\$627,000	30 individuals	Provides wrap-around services for participants enrolled in Pierce County District Court's Mental Health Court's (PCDC-MHC). Launched in June of 2022, PCDC-MHC promotes public safety by providing behavioral health treatment to eligible participants. Eligibility for admission to the PCDC-MHC is defined as: a) adult residents of Pierce County (inclusive of the City of Tacoma), or people with the ability to attend all hearings, case management and treatment appointments, (b) who have been charged with an eligible misdemeanor/gross-misdemeanor (or felony reduction), (c) who live with a mood or thought disorder, and (d) have the capacity to appreciate the consequences of the legal proceedings and expectations of the program. - Outpatient & Community Based Services - Services for Justice Involved - Peer Component	Organization location: 510 Tacoma Avenue S., Tacoma, WA 98402 Project location(s): 510 Tacoma Avenue S., Tacoma, WA 98402 At the Pierce County Jail, in the community, at service partner offices, and other public locations.
Pierce Transit Hardship Assistance Response Team (HART)	\$610,600	2,554 individuals	Provides dedicated Behavioral Health Professionals to assist individuals facing adversity, on or near the Pierce Transit system, while concurrently shifting the time and resource burden away from law enforcement and first responder teams when appropriate. Pierce Transit employees and contract service providers regularly encounter individuals experiencing mental health issues, challenges with substance abuse, and insecure housing. Assisting these individuals often requires large amounts of employees' and contract service provider resources. - Prevention and Early Intervention - Outpatient & Community Based Services	Organization location: 3701 96th Street SW Lakewood WA 98499 Project location(s): On board any Pierce Transit coach, and/or within 200 yards of Pierce Transit facilities, park and rides, bus shelters, and property.

BHTC TAX FUNDING RECOMMENDATIONS

			▪ Crisis & Inpatient Services ▪ Services for Justice Involved ▪ Housing Supports	
Tacoma Area Coalition of Individuals with Disabilities (TACID) Wellness and Recovery Program	\$551,000	455 individuals	Promotes the wellness, recovery and resilience of adults experiencing disabilities in Pierce County. TACID's Wellness and Recovery Program fulfills its mission by providing Peer Support Services, including peer support groups, 1-to-1 peer support, Wellness Activities, Information and Referrals, and Inclusive Community Activities. ▪ Community Education Prevention and Early Intervention ▪ Peer Component	Organization location: 6315 South 19th Street Tacoma, WA 98466 Project location(s): 6315 South 19th Street Tacoma, WA 98466 Virtual services offered
Communities In Schools of Lakewood*** Lakewood Youth Wellness Project	\$547,000	3,000 individuals	Provides "Integrated Student Supports" inside schools to address the needs of students facing academic and non-academic barriers to achievement in school and life. Communities In Schools utilizes a proven model of "Integrated Student Supports" which leverages multi-tiers of support to best meet the needs of entire school community. ▪ Community Education Prevention and Early Intervention ▪ Outpatient & Community Based Services ▪ Children/Youth	Organization location: 10828 Gravelly Lake Dr SW Suite 104 Lakewood, WA 98499 Project location(s): Tillicum Elementary School, Four Heroes Elementary School, Lochburn Middle School, Clover Park Highschool, and mobile sites serving McKinney-Vento students.
Pierce County Alliance (SUD Fund 107) Felony Drug Court	\$522,000	35 individuals	Improves public health and safety by enhancing the continuum of services for justice-involved populations impacted by SUD and OUD in need of comprehensive treatment and supportive services for recovery and successful reentry to the community. The target population are those persons enrolled in the Pierce County Therapeutic Court (Pierce County Drug Court), i.e., those persons charged with a non-violent, non-sexual offense and assessed with a substance use disorder.	Organization location: 510 Tacoma Avenue S., Tacoma, WA 98402 Project location(s): 510 Tacoma Avenue S., Tacoma, WA 98402

BHTC TAX FUNDING RECOMMENDATIONS

			- Outpatient & Community Based Services - Services for Justice Involved - SUD Component - Peer Component	Services may be offered in the community, at service partner offices, and other public locations. Telehealth/virtual services offered
Oasis Youth Center*** Bridging the Gap	\$392,500	600 individuals	Provides a safe place for lesbian, gay, bisexual, transgender, queer, and questioning (LGBTQ+) youth to connect, learn, and grow. Programming includes a safe space for LGBTQ+ youth to gather during non-school hours; support from adult role models and mentors; activities with peers and opportunities for personal growth; and access to education, information, resources, and support necessary to enable youth to make meaningful and healthy life choices and develop leadership skills. This project combines Oasis's high-quality programs with the Mental Health Voucher Program, connecting youth to mental health professionals at no cost. - Community Education Prevention and Early Intervention - Outpatient & Community Based Services - BH for Other Underserved Populations - Children/ Youth - Peer Component	Organization location: 2215 Pacific Avenue, Tacoma, WA 98402 Project location(s): 2215 Pacific Avenue, Tacoma, WA 98402 10630 Gravelly Lake Drive SW Lakewood, WA 98499
Tacoma Pierce County Health Department Mental Health First Aid (non-Teen)	\$350,800	300 individuals	Establishes a dedicated, coordinated “hub” for Mental Health First Aid training that all Pierce County residents can access. Mental Health First Aid (MHFA) is an internationally recognized and respected training course that gives people the skills to help someone who is developing a mental health problem or experiencing a mental health crisis. This project is designed to provide barrier-free access to MHFA trainings for Pierce County residents ages 18 and over.	Organization location: 3629 S D Street, Tacoma, WA, 98418 Project location(s): Virtually and various community locations such as churches, libraries, the health department, schools, community centers and

BHTC TAX FUNDING RECOMMENDATIONS

			Community Education Prevention and Early Intervention	other familiar public serving venues.
Tacoma Pierce County Health Department*** Child Wellness	\$340,000	680 individuals	The Child Wellness project proposes a series of complementary upstream prevention efforts developed through the framework of Positive Childhood Experiences (PCEs). Key PCEs fall within 4 broad categories: (1) being in nurturing, supportive relationships; (2) living, developing, playing, and learning in safe, stable, protective, and equitable environments; (3) having opportunities for constructive social engagement and connectedness; and (4) learning social emotional competencies through the domains of family, school, and community. - Community Education Prevention and Early Intervention - BH for Other Underserved Populations - Children/Youth	Organization location: 3629 S D Street, Tacoma, WA, 98418 Project location(s): Virtually and various community locations such as schools, places of worship, libraries, cultural and identity-based organizations, community-based events, and Family Resource Centers.
Clover Park Technical College Student Counseling Services	\$281,150	297 individuals receive counseling services. 24 workshops reaching 482 students.	Provides counseling services to Clover Park Technical College students seeking assistance. Services include one-on-one mental health counseling, group counseling through support groups, and workshops to train faculty, staff, and students to recognize early signs of a mental health crisis and where to refer those people for help. - Community Education - Outpatient & Community Based Services	Organization location: 4500 Steilacoom Blvd SW Lakewood, WA 98499 Project location(s): 4500 Steilacoom Blvd SW Lakewood, WA 98499
Progress House Association Clubhouse	\$262,000	135 individuals	Provides a supportive and inclusive environment for individuals who face social, vocational, educational, and reentry challenges due to their mental health conditions. PHA Clubhouse provides a wide range of services such as life skills, socialization, vocational training, education support, and social activities, which together address the mental, emotional, and social well-being of members. Outpatient & Community Based Services	Organization location: 5601 6th Ave Tacoma, WA 98406 Project location(s): 4420 Portland Ave E Tacoma, WA 98405

BHTC TAX FUNDING RECOMMENDATIONS

			- Services for Justice Involved - Housing Supports - SUD Component - Peer Component	
Asia Pacific Cultural Center (APCC)*** Mental Health Program	\$216,500	200 individuals	Provides services that honor Asian American, Native Hawaiian, Pacific Islander (AANHPI) cultures while working towards improving the mental well-being of AANHPI communities. APCC collaborates with AANHPI-identifying, Washington-licensed mental health therapists to provide culturally sensitive mental health community education workshops and mental health vouchers throughout the year. - Community Education Prevention and Early Intervention - Outpatient & Community Based Services - BH for Other Underserved Populations	Organization location: 4851 S. Tacoma Way Tacoma, WA 98409 Project location(s): 4851 S. Tacoma Way Tacoma, WA 98409 Contracted therapists may provide in-person office visits within Pierce County. Telehealth/virtual services offered
Multicultural Child and Family Hope Center (MCFHC)*** Expanded Peer Therapeutic Drug Court Services	\$183,000	366 individuals	Provides Therapeutic Court recovery services to the BIPOC community, veterans, and people living throughout Pierce County through Peer Support Services. The program serves those who are actively engaged in Drug Court, Mental Health, Veterans, and DART Court (Drug Addiction Reduction Team), or who are former Trueblood clients. Services are delivered through experienced Certified Peer Recovery Coach and Washington State Certified Peer Support Specialists. - Outpatient & Community Based Services - Services for Justice Involved - SUD Component - Peer Component - SUD Component - Peer Component	Organization location: 2021 S 19th St Tacoma, WA 98405 Project location(s): 813 M.L.K. Jr Way Tacoma, WA 98405
HopeSparks Hip Hop Therapy (HHT)	\$169,200	1,180 individuals	Provides Hip Hop Therapy as a group program providing opportunities for middle school youth of color to express their feelings and ideas through hip hop. Hip Hop	Organization location: 6424 N 9th St. Tacoma, WA 98406

BHTC TAX FUNDING RECOMMENDATIONS

			Therapy (HHT) combines concepts from two established models: H.Y.P.E. (Healing Young People thru Empowerment), and Rap Therapy: a culturally sensitive approach to psychotherapy with young African American men. The curriculum leverages familiar hip hop music, themes, and values to help students process the many challenges they face at home, at school, in their communities, and in their peer relationships. ▪ Prevention and Early Intervention ▪ Outpatient & Community Based Services ▪ BH for Other Underserved Populations ▪ Children/Youth	Project location(s): Keithley Middle School (12324 12th Ave S, Tacoma) and Ford Middle School (1602 104th St E, Tacoma)
Total	\$29,998,250			

*** Denotes a previously funded program



Pierce County
Human Services

2023

BHTC & Liquor Tax Funding Recommendations 2024-25

Margo Burnison

Review Process

- Each application was reviewed by BHAB scoring subgroup members.
- Each applicant organization was interviewed.
- Following interviews, the subgroup members met to recommend and prioritize applicants.
- Due to the overwhelming number of applications, some organizations were given less funding than requested.
- There were 60 applications with over \$69 million in requests for approximately \$30 million in funding.

Factors Considered

- How well the proposal matched BH Tax funding targets.
- Cost effectiveness of the proposed program.
- County fiscal risk analysis.
- Efficacy of the proposed intervention.
- *For existing programs:* Past performance including ability to maintain staffing and provide contracted services.

Considerations

- Many proposals requested funding for multiple portions of their programs. Final decisions regarding which expenses the BH Tax may fund will be determined during the contract negotiation process.
- Whether a contract is awarded is contingent upon the negotiation process and a fiscal risk analysis.

Highlights: Core Funding Targets

- 28 programs recommended by the BHAB scoring subgroup.
- Many programs identified several Targets within their application.
- Community Education (10)
- Prevention and Early Intervention (12)
- Outpatient & Community Based Services (19)
- Crisis & Inpatient Services (5)
- Services for Justice Involved (8)
- Housing Supports (4)
- Rural Focus (5)
- BH Services for Other Underserved Populations (6)
- BH Workforce (3)

Highlights: Other Focus Areas

- Peer Services Component (6)
 - Family Supports (7)
 - Children/ Youth (11)
 - Veterans (2)
 - SUD Component (9)
-
- 80% of funds support existing projects
 - 20% of funds support new projects

Recommended Programs

*BHTC & Liquor Tax Funding
Recommendations 2024-25*

Organization	Program	Funding Recommendation
Pierce County Sheriff's Department***	Pierce County Co-Responder Program	\$3,780,000.00
Comprehensive Life Resources***	School Connect	\$3,029,700.00
Seneca Family of Agencies***	WISe, TCM, and Outpatient Services	\$3,000,000.00
Greater Lakes Mental Healthcare***	Jail Diversion	\$2,124,200.00
WorkForce Central	Pierce County Behavioral Health Consortium	\$1,989,200.00
Mary Bridge Children's Hospital/Mary Bridge Children's Foundation***	YES Pierce County	\$1,876,000.00
Valley Cities Counseling and Consultation***	The Steven A. Cohen Military Family Clinic	\$1,733,400.00
First 5 Fundamentals	Family Connects	\$1,200,000.00
Asian American Chemical Dependency Treatment Services (ACTS)***	Outreach and Community Education Program	\$1,180,000.00
Tacoma Pierce County Health Department***	Teen MH First Aid	\$1,100,000.00
MultiCare Behavioral Health Network/ Foundation***	Alternative Response Team	\$955,000.00
Horses Guiding Humans Foundation***	Heal with the Herd	\$750,000.00
Behavior Bridges***	Preventing BH Crisis for Autism and DD 2.0	\$750,000.00
Tacoma Pierce County Health Department***	NFP and Black Infant Health	\$747,200.00
Comprehensive Life Resources***	Behavioral Health Shelter Program	\$730,800.00

2023

Pierce County Alliance***	Misdemeanor Mental Health Court	\$627,000.00
Pierce Transit	Hardship Assistance Response Team (HART)	\$610,600.00
Tacoma Area Coalition of Individuals with Disabilities (TACID)	Wellness and Recovery Program	\$551,000.00
Communities In Schools of Lakewood***	Lakewood Youth Wellness Project	\$547,000.00
Pierce County Alliance (SUD Fund 107)	Felony Drug Court	\$522,000.00
Oasis Youth Center***	Bridging the Gap	\$392,500.00
Tacoma Pierce County Health Department	Mental Health First Aid (non-Teen)	\$350,800.00
Tacoma Pierce County Health Department***	Child Wellness	\$340,000.00
Clover Park Technical College	Student Counseling Services	\$281,150.00
Progress House Association	Clubhouse	\$262,000.00
Asia Pacific Cultural Center (APCC)***	Mental Health Program	\$216,500.00
Multicultural Child and Family Hope Center (MCFHC)***	Expanded Peer Therapeutic Drug Court Services	\$183,000.00
HopeSparks	Hip Hop Therapy (HHT)	\$169,200.00

2023



THANK YOU!

Margo Burnison

Pierce County Sheriff's Department Co-Responders



Co-Responder Program

- ▶ The Pierce County Sheriff's Department (PCSD) adopted the Co-Responder model to improve how they engage with people experiencing behavioral and mental health issues and homelessness. By providing mental health professional (MHP) intervention in the client's environment, the Co-Responder Program aims to divert those in acute mental health and/or substance use crisis from emergency departments or jails to ensure they are receiving appropriate care and services.



MISSION STATEMENT

Protect life and property, uphold rights, and work in partnership to build strong, safe communities.

CORE VALUES

Integrity
Respect
Responsibility
Courage
Compassion

MISSION STATEMENT

Partnering for healing and a healthy future.

CORE VALUES

Respect
Integrity
Stewardship
Excellence
Collaboration
Kindness

Program Logistics



9 total positions funded & 6 positions hired

(2 currently in training) (3 open positions)

2 Co-Responders working day shift (1/2 positions filled)

3 Co-Responders working "mid" shift (2/3 positions filled)

2 Co-Responders working swing shift (1/2 positions filled)

2 Co-Responders working "late" swing (2/2 positions filled)

Originally
unincorporated Pierce
county focused.

As of April 2020, all 9
co-responders will be
regional

Administratively
managed by
MultiCare and
operationally
managed by the
PCSD

Designation by the
state of WA to perform
Involuntary Treatment
Act (ITA) evaluations

Gear Provided by PCSD:
ballistic vest, radio,
unmarked vehicles,
computers workspace,
uniform: pants, shirts,
boots, jacket

3 months training with
MultiCare outreach
crisis team plus 3
months training with
Co-respondor Team.

Home Base: Parkland,
WA (Central most
location of Pierce
County)

What do Co-Responders do?

Co-Responder Response Goals

- Complete Mental Health Assessments to address needs of individuals on site
- Crisis Intervention/de-escalation
- Assist in Voluntary Treatment Options/Resources
- Diversion – Divert/Reduce Persons From going to Jail or Hospital
- Follow-Up Interactions with Individuals at Risk and/or High Utilizers of services
- Involuntary detention – ITA investigation

Co-Responder Limitations

- Unable to prescribe medications
- Unable to provide transportation to clients
- Unable to replace role of negotiators
- Unable to provide individualized therapy
- Unable to meet clients in the community without a partner*

How are we being utilized?

- ▶ To prevent "revolving door" of ED visits, reduce number of misdemeanor arrests as legally appropriate, and bridge gap between resources
- ▶ Continued education through formal training and in-time Co-Responder consultation
- ▶ Fostering trust between the community and law enforcement
- ▶ Rapport building between law enforcement and other professionals (including Co-Responders)
- ▶ Advocating for in-person Co-Responder contact and therefore, allowing for face-to-face crisis intervention

Program Goals

Reduce

- Reduce taking people who are mild to moderately mentally ill to the Emergency Room

Reduce

- Reduce the amount of time law enforcement spend traveling to and at the ED

Provide

- Provide resources and education to individuals and their families

Provide

- Provide all law enforcement with mental health related tools, including real time consultation in person/phone/radio/email/MPS

Provide

- Provide a referral option for law enforcement for follow up

Appropriate

- Clinically appropriate emergency department (ED) diversions.
 - Avoid jail as an outcome for those who are mentally ill or
 - Legally appropriate jail diversion.

Reduce

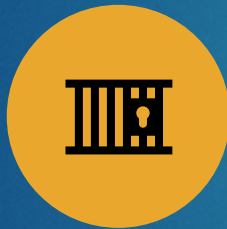
- Reduce impact of frequent non-emergency calls



**28-minute average
response time for 2023**



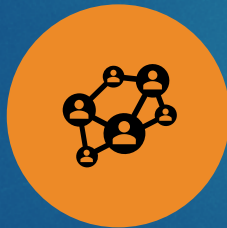
**15.8% of contacts diverted
from hospitals for 2023 (Crisis
Interventions & ITA's)**



**9.1% of contacts diverted
from jails for 2023 (Crisis
Interventions & ITA's)**



**4.5% of all contacts resulted in
emergency detention (Crisis
Intervention & ITAs) for 2023**

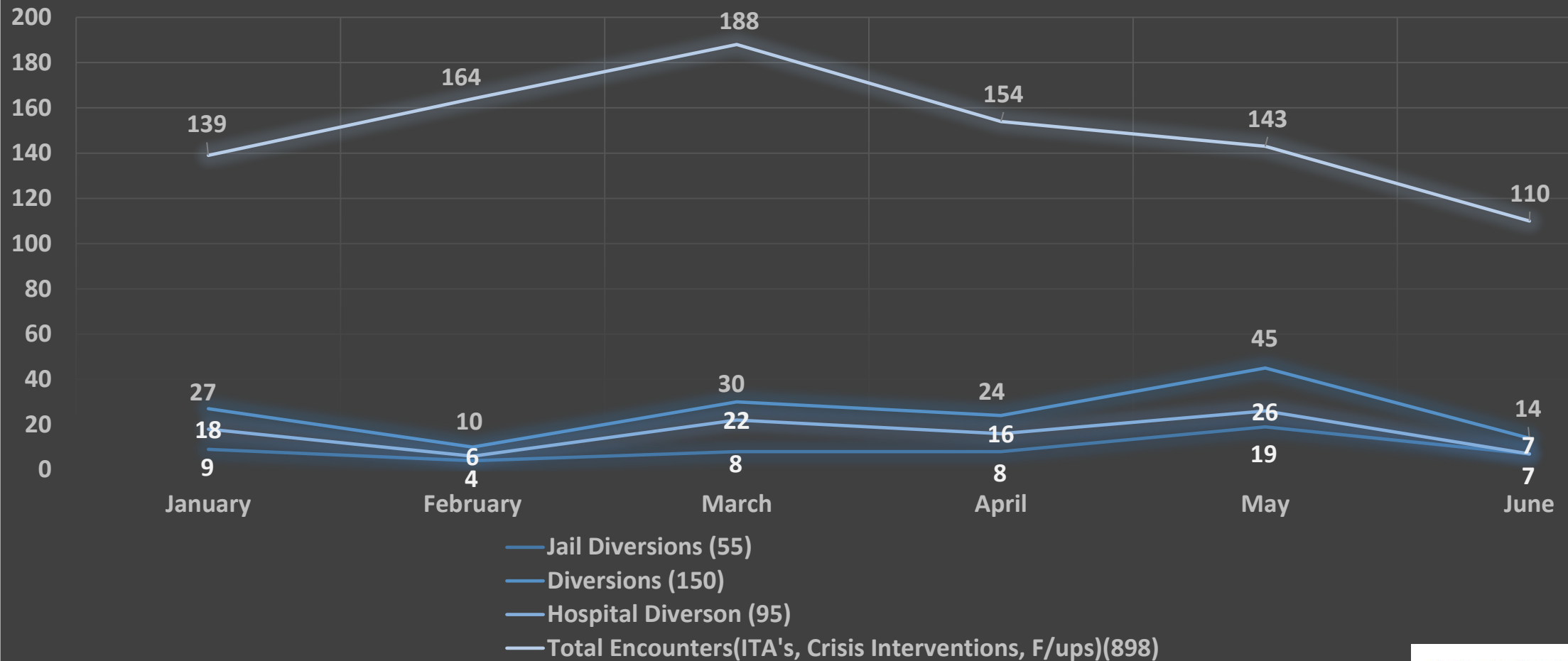


**99.9% of all contacts resulted
in referrals for 2023**



**5.9% of contacts declined all
services for 2023**

Co-Responder Diversions 01/01/23-06/30/23



Services Provided

01/01/2023 – 06/30/2023

**792 Total
Unduplicated
Clients**

**1,200 Duplicated
Clients**

**42 ITA
Assessments & 27
were emergency
detentions**

**898 Crisis
Contacts (ITA's,
phone & Crisis
Interventions)**

877 New Crisis

296 Follow ups

585 Consultations

Barriers and Challenges



**Lack of sustainable
housing**



**Lack of necessities for
clients (Respite Care for
adolescents, dementia,
DD, & Autism)**



**Lack of SUD
Treatment/Detox**



Workforce Issues

Future Planning

Integrate

- Integrate the County Alternative Response Team with Co-Responders.

Recruit

- Recruit additional Co-Responder to meet contract requirements
- increase pay to attract qualified candidates.

Retention

- Look for ways to retain Co-Responders.

Resources

- Bring on a Crisis Service Dog.

Expansion

- Implement Narcan Program
- Family Outreach and Resource Night
- Food/Necessities Pantry @ the Precinct



ALTERNATIVE RESPONSE TEAM

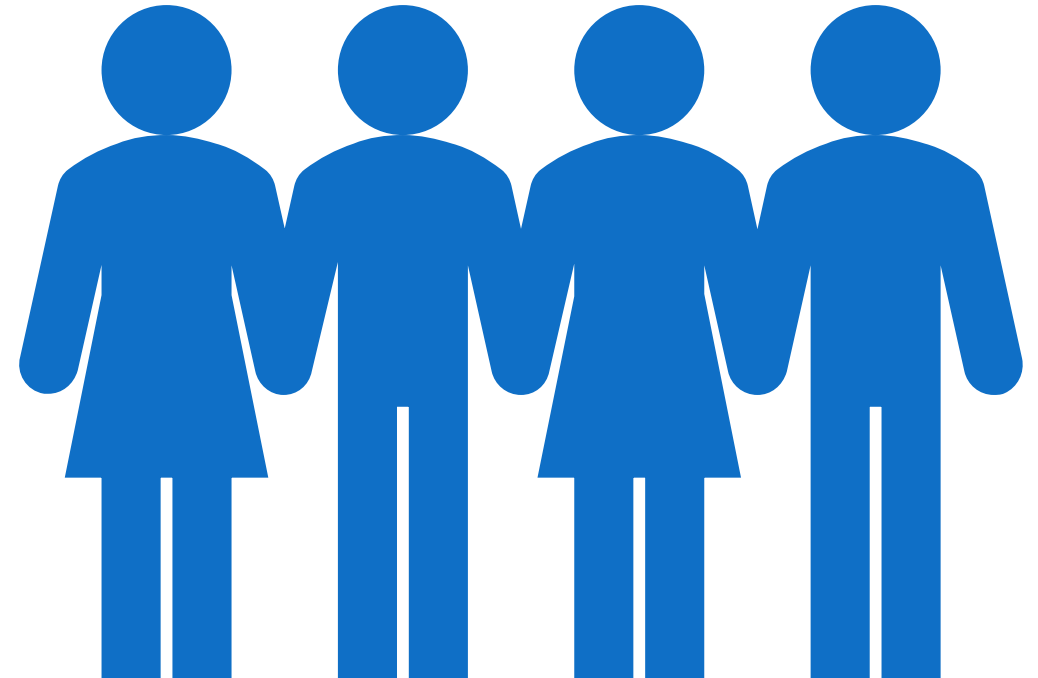
Dane Christensen, LMHC

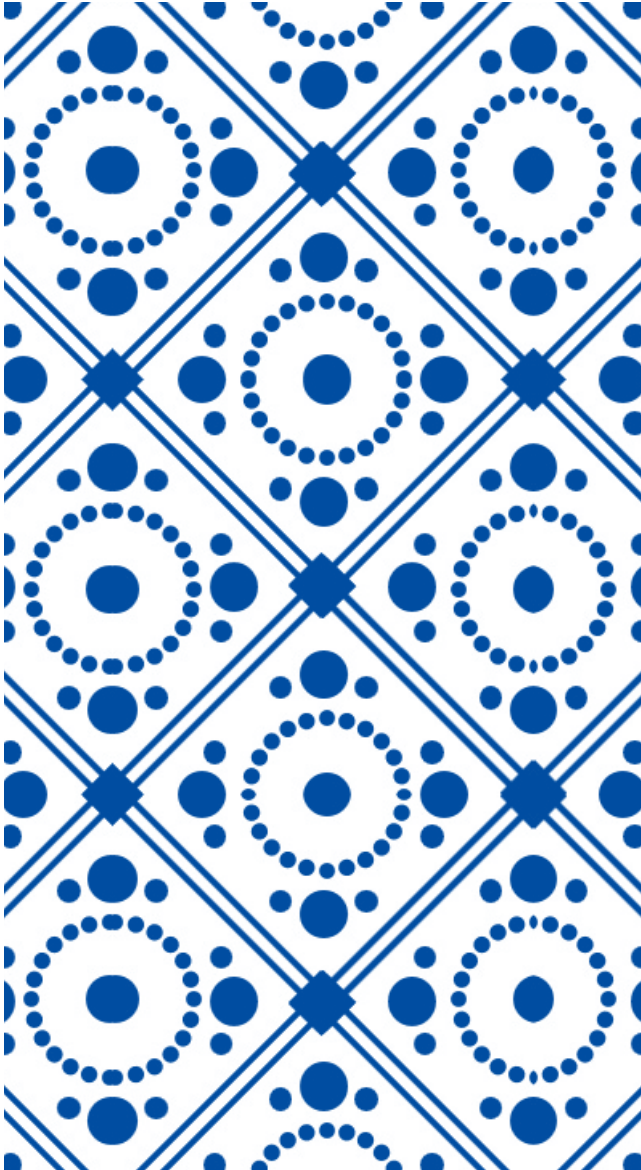
Office: 253 301 5593

Cell: 253 330 4866.

Email:

Dane.Christensen@multicare.org





UPDATES:

Hired 3 Care Coordinators.

Already conducting outreaches and corresponding with the PCSD and PCSD DCR co-responders; cases screened for safety.

Data is being captured with ongoing adjustments to make sure it is being captured in a reliable and useful manner.

Referrals come either directly from PCSD deputies or from PCSD DCR Co-responders who often receive follow up requests from the deputies directly on cases they weren't necessarily able to respond to and/or screen in for mental health and/or substance use.

Care coordinators are in an advanced process of the background check for PCSD.

Referrals to the ART program has gone up every month.

Training with MOCT to help and gain experience until cleared to go to PCSD.

Recent training on Trauma informed care with active participation

Random chart audits to improve outcomes and strengthen clinical skills.

Detailed plans for follow ups in the disposition section (ref 6.4).



Smart Objectives

#1- Reduce Incarcerations

In progress-consistently defining this. Will become more relevant when clinicians respond in real time. Reductions by default of referral process.

#2: Training for 911: None at this time ,but I have presented to the PCSD including Lt Whitehead as the referrals will typically come from deputies.

#3: Begin receiving referrals from PCSD, Co-responders.
Success! Excel worksheet, forms, work with data collection (EPIC).

Other contract updates:

6.4: Outreach and Accessibility.

**Frequent follow ups with detailed plans.
Screen in the cases for face to face. Goal is to
build a sturdy bridge to resources. Reduction
in 911 calls if we are reliable and trustworthy.**

6.5: Equity and Culturally competent care.

**Training through Multicare: Emphasis on
inclusion, culture, understanding own biases.**

**Equity is achieved through the referral
process (we have seen a variety of
demographics) and our ability to meet people
where they are at thus reducing frequent
barriers such as transportation, childcare,
lack of access to technology.**



Date	Law Enforcement Name	Phone	Email
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Client Information

Call #	Client's Name	DOB	Phone
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Address	City	State	Zip	Gender
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Date of Call	MRN	Co-Responder
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Military: Yes/No

Has LE made contact w/client and assessed the scene: Yes/No

Were firearms in play with the call: Yes/No

Is it safe for Co-Responders to go out w/out LE: Yes/No

Is the client a High 911 Utilizer: Yes/No

Is the client having thoughts of suicide: Yes/No Plan: Yes/No Intent: Yes/No Means: Yes/No

Is the client Danger to Others: Yes/No Plan: Yes/No Intent: Yes/No Means: Yes/No

Reason for referral (include: any history, any concerns, family members, what was the call about, etc.):

What would you like done:

Would you like a face-to-face follow up: Yes/No

Would you like a phone follow up: Yes/No

Does the client want Mental Health Services: Yes/No

Does the client want other services: Yes/No

Name/MRN:	Date/Time Range for Follow Up:	Contact info: Phone # Address	Date and Time of Referral	Reason for Referral	Initials of Staff Completing Follow Up	Completed Note and Outreach
						☐
						☐
						☐
						☐
						☐
						☐

Follow up is face-to-face unless otherwise specified.

CARE COORDINATORS:

Clinicians who are skilled at building rapport, understanding and making connections with community resources. They are adept at using their clinical skills to think outside the box for solutions including determining what the next steps are including possibly referring to a CITS or DCR.

Particularly helpful with high utilizers and patients who typically don't follow through.

Work to build trust through being present, consistent and accessible.

CARE COORDINATORS:

- ❖ Acts as a patient advocate.
- ❖ Helps education patients on the principles of recovery (e.g. gaining and retaining hope, engagement in an active life, personal autonomy, social identity, meaning and purpose in life, positive sense of self).
- ❖ While DCRs and crisis intervention therapists use these skill as well, the benefit of a care coordinator are that they don't read rights, have generally more time to spend with patients, the nature of the assessment can be more healing as the patient may not always be in an immediate crisis.



CARE COORDINATORS:

Solution Focused Therapy

- Find exceptions to negative emotions and thoughts.
- Focused on patient strengths, perseverance.
- Miracle question.
- Therapy is brief, provides hope, changes thought process and can eventually change neural pathways.
- Practice affirmations

CARE COORDINATORS:

Trauma Informed Care.



Strength based approach. Help survivors rebuild a sense of control and empowerment by focusing on safety, trustworthiness and transparency, peer support, collaboration and mutuality, empowerment and voice/choice, cultural, historical and gender topics.

When you feel overwhelmed, how can we help? What has worked in the past? When responding to crisis, give people options, let them see exits, choices.

CARE COORDINATORS:

Trauma Informed Care.

Adverse childhood experiences (ACES study) have a tremendous, lifelong impact on our health and the quality of our living. Study should adverse links (correlated) between adverse childhood experiences and risky behavior, psychological issues and serious illnesses and the leading cause of death (more than 20 years earlier on average).

TED talk: “hostile take over of our brain. Bad/adverse becomes Velcro, good becomes Teflon. Key is to reconnect with the individual in a healthy way. Can ask ‘What happened to you’ (when appropriate) How does it continue on in your life and impact it?’ Instead of ‘What’s wrong with you?’

Emotional brain becomes a survival brain, rely on basic automatic responses. Hijacks the thinking brain (prefrontal cortex). Alarm system becomes distorted.

How we help: team resilience (can train/build like muscles). Patient’s can feel when you’re genuinely interested in them. Of note, the people that need us the most will generally resist the most.



- Data captured for April
May and June and July
- Wide range of ethnicities
served.

13 referrals to the program
in June, 22 in July.

33 face to face encounters in
June (combined with MOCT).

26 unique care coordination
services.

ALTERNATIVE RESPONSE TEAM

Program Goals

Reduce incarcerations

Reduce trips to the emergency room,
potential hospitalizations.

Reduce over reliance on the 911 system
and in turn law enforcement.

How do we achieve this?

Clinicians are skilled at building rapport with patients through active listening, trauma informed care (how past traumatic events influence current presentations and decision making), providing choice/agency to the clients we serve, being trustworthy and consistent. Using skills like AIDET

Success Story



ADDITIONAL INFORMATION



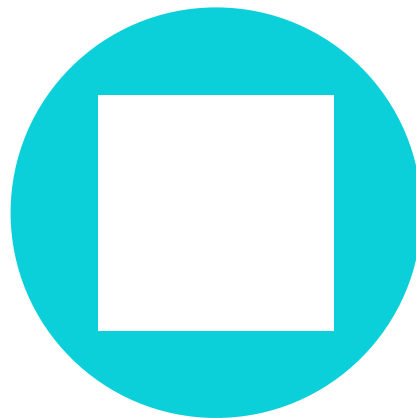
Trainings on motivational interviewing, de-escalation techniques.



Review of clinical documentation to ensure clinicians are practicing within their scope. Document in a manner that captures client voice and perspective and that the disposition is detail oriented with clear language about current efforts and next steps.



HOW CAN WE BE THE MOST HELPFUL
TO THE PCSD?



EXPECTATIONS
ENVISIONING THE FUTURE OF THE
PROGRAM

QUESTIONS, FEEDBACK, NEXT STEPS